

PATENT NUMBER

## U.S. UTILITY Patent Application

O.I.P.E.

PATENT DATE

SCANNED

Q.A.

APPLICATION NO.  
09/712192

CONT/PRIOR

CLASS  
704SUBCLASS  
240ART UNIT  
2644  
2644EXAMINER  
Kheppert

APPLICANTS  
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2654

TITLE  
Method and system for predicting problematic situations in a  
automated dialog

PTO-2040  
12/99

## ISSUING CLASSIFICATION

ORIGINAL

CROSS REFERENCE(S)

CLASS

SUBCLASS

CLASS

SUBCLASS (ONE SUBCLASS PER BLOCK)

INTERNATIONAL CLASSIFICATION

☐ Continued on Issue Slip Inside File Jacket☐ TERMINAL  
DISCLAIMER

DRAWINGS

CLAIMS ALLOWED

Sheets Drwg.

Figs. Drwg.

Print Fig.

Total Claims

Print Claim for O.G.

☐ The term of this patent  
subsequent to \_\_\_\_\_ (date)  
has been disclaimed.

☐ The term of this patent shall  
not extend beyond the expiration date  
of U.S. Patent. No. \_\_\_\_\_

☐ The terminal \_\_\_\_\_ months of  
this patent have been disclaimed.

NOTICE OF ALLOWANCE MAILED

ISSUE FEE

Amount Due

Date Paid

ISSUE BATCH NUMBER

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